



## **VOTED 2003 INBOUND OPERATOR OF THE YEAR**

We are delighted to announce that on Friday 29 November 2003, Rosie Holidays was again voted Fiji's Inbound Tour Operator of the Year, receiving the 2003 Fiji Excellence in Tourism Award.

At a special awards ceremony attended by over 120 industry personalities (and later on Saturday, even the Prime Minister and the Minister of Tourism), this was the judge's citation:

***"As Fiji's largest inbound tourism operator, Rosie's excellence is in the products they sell, the service they give, their staff, and their on-going commitment to continually improving and expanding their business. Their tools of excellence have always been information technology, Fijian hospitality and training. The result is that Rosie is a leader in in-bound tourism, one of Fiji's most technologically advanced companies that bring over 45,000 visitors into the country annually. Their vision for excellence has taken the company from strength to strength and continues to drive the company forward."***

This is the second time Rosie has received this award. In addition, the company has won numerous other travel awards including Exporter of the Year, South Pacific Tour Operator of the Year, and the Kodak Excellence in Tourism Award.

To all our suppliers who voted, thank you. We know we are here because of you, we are humbled and honored to receive this award and will continue to work hard to keep our promise of delivering a high quality service ...all the time !



Roy and Rosie Whitton, the founders of Rosie Holidays.

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